

2022 NPCR CALIFORNIA SUCCESS STORY

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California's Implementation and Innovative Utilizations of the Florida Learning Collaborative for the Cancer Surveillance Community (FLccSC)

National Program of Cancer Registries SUCCESS STORY

SUMMARY

The California Cancer Registry (CCR) has leveraged the Florida Learning Collaborative for the Cancer Surveillance Community (FLccSC) learning management system (LMS) developed collaboratively by the Florida Cancer Data System and the South Carolina Central Cancer Registry, to provide a more comprehensive and streamlined approach to the statewide delivery of education and training. Since implementation, CCR has been able to provide greater flexibility in making education materials available to statewide abstractors and provide access to other state licensees' training materials. California (CA) Certified Tumor Registrars (CTRs) have access to enough educational presentations to meet their entire National Cancer Registrars Association (NCRA) 2-year cycle continuing education (CE) requirements at no cost to them.

CHALLENGE

Varied barriers to education exist for cancer registrars and data collectors:

- The first barrier is the size and geography of our state. Even with live on-site educational presentations, they are limited to facilities who have space to host on-site education. Overall, the educational geographic reach is minimal leaving a large percentage of workforce with limited access.
- The second barrier is the limited functionality of the CCR website as the primary access point for online educational materials. Despite the availability of web-based trainings, CCR was unable to:
 - » Understand the landscape of cancer registrars collecting data within the state
 - » Track numbers of individuals accessing education materials
 - » Provide certificates of completion and award CEs

- The third barrier is the financial accessibility of CEs. Many CTRs personally cover the financial burden to attend virtual and in-person trainings, including local and national conferences.

With the onset of the COVID-19 pandemic, these educational barriers became even more compounded. CCR had to adapt and determine ways to still provide comprehensive trainings, but in a completely remote environment.

SOLUTION

CCR has recognized the initial success of FLccSC within CA and is leading a collaboration with one of the CA regional registries to support their use of FLccSC for CTR recruitment and skills testing with ability to access and manage content specific to their region. A pilot project has been initiated to support the use of FLccSC in the onboarding process of CTRs. It specifically includes creating content specific to CA regional registry use with two primary goals:

- Create a secondary tier of administrative access for FLccSC, a Group Administrator, which allows content creation and management for a CA regional registry. This secondary tier access is limited to only select course categories and/or user groups.
- Streamline multiple sources of skills assessment tools utilized by the CA regional registry for recruitment of CTRs into FLccSC to assign students/users in testing or skills development.

RESULTS

CCR has had great success with implementation of FLccSC to address educational needs within CA. Beginning with the 2020 Annual Data Changes, Education and Training have been moved to an online format in FLccSC.

- The scheduled in-person 2020 Data Changes and Educational Symposium planned for March 2020 had to be cancelled last minute due to the COVID-19 pandemic. All the planned presentations were then made into recordings and the CCR was able to offer the full program posted to FLccSC in May 2020. The format was new to many, yet of the originally registered 320 participants for the live training, 253 completed the recorded material in FLccSC over the time it was available.
- In 2021, CCR's Annual Data Changes and education symposium was provided in two formats: live broadcast and recorded. CCR posted the recordings in FLccSC to support broader access to the educational materials. A total of 292 statewide data reporters viewed the educational trainings in FLccSC.

CCR has continued to receive resounding positive feedback, including the helpfulness of on-line webinars and the ability to re-review topics as necessary to support comprehension.

CA's pilot project for utilizing FLccSC in the onboarding process has been moving forward successfully. CCR has been collaborating with the FLccSC Florida team to implement the technical ability to create a CA "Group Administrator" with restricted access to defined course categories and user groups. Additionally, a summary of skill assessment tools desired to be included for initial testing have been identified. CCR will look to roll out this functionality for the region currently collaborating on the pilot project. If the pilot project is successful roll-out to the other CA regional registries will be offered and implemented accordingly.

Additionally, proposed enhancements to FLccSC would be of benefit to the entire FLccSC Collaborative. This collaboration between CCR and the FLccSC Florida team to create a new Group Administrator level of access, would then be available to all states that are using the platform. Thus, allowing other states to push the boundaries of how they can implement and utilize the platform in the future.

SUSTAINING SUCCESS

CCR will continue to expand the footprint of FLccSC as the home base for CA's education and training initiatives. Goals include:

- Every CA CTR able to complete 20 hours of continuing education credits (including Category A) to maintain NCRA (2-year cycle) CTR credential, at no cost.
- Improve overall data quality through increased educational products available in the centralized FLccSC educational platform.
- Continue to encourage CA statewide data collectors or CTRs to register for and utilize FLccSC.
- Identify and develop other innovative uses for FLccSC.

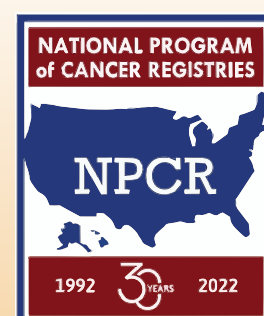
STORY QUOTE

After a successful implementation of FLccSC, CCR has explored its expansion and innovative use to address education and training needs identified in CA. Registrars have commented they like having the education material in FLccSC since it allows them the opportunity to re-visit presentation topics when needed to enhance their understanding. Registrars are also happy this education is provided at no cost, and they can earn CEs to maintain their CTR credentials. Quotes from past trainings:

- "Thank you so much to the CCR for offering these wonderfully informative webinars at no cost to Registrars. We are so appreciative!" – Mary Axworthy, CTR
- "Thank you for all your hard work & dedication to the registry work. It is so appreciated. Thank you to those in CA who made this learning available to us." – Rebecca Allgood, CTR

REGISTRY CONTACT INFORMATION

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California Cancer Registry Website



U.S. Department of
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Centers for Disease
Control and Prevention