

# 2022 NPCR NEVADA SUCCESS STORY

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## *Small Steps Towards Big Changes*

## National Program of Cancer Registries SUCCESS STORY

### SUMMARY

COVID-19 pandemic burnout created challenges for registry staff and Certified Tumor Registrars (CTRs). To improve morale, the NCCR wrote and submitted a proclamation declaring National Cancer Registrars Week in Nevada. The proclamation from Governor Steven Sisolak celebrated the important role cancer registrars play in cancer prevention and control.

### CHALLENGE

Faced with increasing demands, limited resources, and effects of the COVID-19 pandemic, CTRs have confronted several challenges over the past three years. The NCCR noticed these impacts among CTRs and those involved in this field of work as participation in quarterly workgroup meetings began to decline. Additionally, the NCCR experienced an increase in turnover at reporting facilities, provider offices, and at the registry, which in turn affected the registry's operations timeline for processing files, completing abstracts, and increasing 24-month data for annual reporting.

### SOLUTION

In the Spring of 2022, the NCCR requested a proclamation declaring National Cancer Registrars Week (NCRW) from the Nevada Governor's office. The Proclamation encouraged all citizens of Nevada to recognize and appreciate the invaluable contributions of cancer registrars. Nevada's Governor, Steven Sisolak, signed the Proclamation declaring the week of April 4-8<sup>th</sup>, 2022 as National Cancer Registrars Week in Nevada, in time for the National Cancer Registrars Association (NCRA) Annual Educational Conference.

### RESULTS

The proclamation was a success. Following the proclamation, the NCCR began seeing improvements in workgroup participation and enthusiasm among internal registry staff, CTRs, and colleagues and partners working in the hospitals.

### SUSTAINING SUCCESS

To build upon the success of the proclamation, the NCCR has taken steps towards improving CTR engagement. First, the NCCR introduced a monthly newsletter for CTRs in April 2022. The newsletter shares updates from standard setters, abstracting tips and tricks, partner success stories, and events hosted by the Nevada Cancer Coalition. Second, the NCCR has plans for using the Fundamental Learning Collaborative for the Cancer Surveillance Community (FLccSC) learning management system (LMS) to present and share webinars, tools, and Nevada-specific courses. Last, the NCCR began facilitating and managing the Nevada Cancer Registrars Association (NVCRA). The NCCR is working to increase participation and recruitment of Nevada CTRs, including plans to host a CTR-specific in-person meeting in conjunction with the Nevada Cancer Coalition's annual Nevada Cancer Control Summit.

### STORY QUOTES

"It is time to celebrate the Certified Tumor Registrars in the State of Nevada on their vigilant quest to make a positive impact on improving cancer prevention and treatment." – Rani Reed, NCCR Data Manager

"We are headed in the right direction. Our monthly newsletters are getting noticed and appreciated by our data reporters. Sharing valuable knowledge is directly contributing to collecting better data." – Lorraine Tooker, Education and Training CTR

"From my fresh eyed and inexperienced perspective, it seemed insurmountable to me that a registry goal that had not been met for multiple years would be achieved, however, we continued to plan our work doing just that. Although I kept these thoughts to myself, I quickly realized that this was one of those learning moments in my career that required leaning on the experience and expertise of more seasoned CTRs, as well as the decisions made by my leaders." – Anthony Pineda, CTR

### REGISTRY CONTACT INFORMATION

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[Nevada Central Cancer Registry Website](#)



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