

# Unlocking Cancer Registry Excellence: DCCR's Quick-Fix (Q-FIX) Training Hub

**AUTHORS:** Malorie Thomas, BS, ODS-C; Maria Leuchert, MHA, RHIT, ODS-C; Alfreda Woods, BS, CHES, ODS-C

## SUMMARY

The District of Columbia Central Cancer Registry (DCCR) advanced its training efforts with the launch of its Quick-Fix (Q-FIX) Training Hub, a YouTube-based platform. This innovative initiative provides cancer registrars with easily accessible, concise training resources to tackle common challenges and improve data quality.

The channel will feature videos with quick tips that:

- Address the least common errors identified by quality assurance (QA) review.
- Provide instruction for navigating the Fundamental Learning Collaborative for the Cancer Surveillance Community (FLccSC) education portal, including course enrollment and completion.
- Address other coding issues that may arise.

By offering supplemental educational opportunities beyond the DCCR annual education conference, this platform will equip registrars with practical, on-demand learning tools. Registrars can learn at their own convenience, enhancing training efficiency and fostering continuous improvement in data integrity and abstraction.

The short videos will also serve as microlearning tools to meet the needs of today's registrars who increasingly ask for training in short, digestible formats. Microlearning tools provide small, focused training sessions to help learners develop very specific knowledge and skills.

## CHALLENGE

Low completion rate on the FLccSC education platform, which was primarily due to participants not completing the enrollment process.

## SOLUTION

DCCR developed a short video that provided detailed instructions for completion of the enrollment process in FLccSC. Upon implementation of the process, DCCR will have an enrollment report that confirms accurate completion of the enrollment.

## RESULTS

In March 2024, 275 people completed enrollment in FLccSC. The next month, after the enrollment video was released, 340 people completed enrollment, and 360 people completed enrollment in May 2024 (see graph and QR code below to video link).

## CONCLUDING REMARKS

Seeing the success of the FLccSC enrollment video, the education training coordinator will develop more microlearning opportunities. These may include addressing complex data abstraction issues. Short, focused videos allow quick access to the information needed so that participants can resolve challenges promptly and efficiently. Continuous feedback loops and analytics will be used to guide content updates, which will maintain the channel's relevance and effectiveness for registrars.

The channel will be promoted through newsletters, emails, and hospital staff meetings to boost awareness and engagement. The registry is exploring partnerships with other cancer registries to share best practices and resources.

DCCR's Quick-Fix (Q-FIX) Training Hub has proven to be an innovative and effective solution for educating cancer registrars. Through modern technology and training approaches, DCCR is setting a benchmark for excellence in cancer registry training and support.

