## **2019 NPCR ALABAMA SUCCESS STORY**

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## Advantages of Using the Learning Content Management System (LCMS)

## NATIONAL PROGRAM OF CANCER REGISTRIES SUCCESS STORY

**SUMMARY:** The Alabama Department of Public Health's (ADPH) Alabama Statewide Cancer Registry (ASCR) provides desktop access to NAACCR's monthly webinars at no cost for Cancer Tumor Registrars (CTRs) who abstract and report cases to ASCR. The recorded webinars are provided through ADPH's webbased Learning Content Management System (LCMS). Through LCMS, CTRs are able to set up an account, register for the webinar, complete acknowledgment forms, complete learning assessments, and view the video and related documents. The webinars are used by ASCR staff and CTRs to improve their knowledge thereby improving data quality. Since October 2018, forty-five CTRs have accessed the webinars. **CHALLENGE:** The ASCR provided free access to NAACCR webinars at six locations across the state. CTRs expressed concern for the cost and time associated with travel to attend the webinars, as well as the difficulty in obtaining approval for travel. As a result of these barriers, fewer CTRs were able to attend the webinars. This was a cause for concern when the new coding changes which included v18 updates and metafiles was released. Submission of high-quality data became a challenge. Further, CTRs were concerned with maintaining their Continuing Education Units (CEUs). Without the ability to travel to the host sites, CTRs found it challenging to find other appropriate educational trainings.

password. ASCR and the Division then worked together to develop a user-friendly web page within the LCMS that allowed CTRs to view the webinars on demand. They were not directly added to the ASCR website. This provides an incentive for non-reporting facilities to report and enables the ASCR to monitor and ascertain what sites are attending the webinars.

By promoting and providing free monthly NAACCR webinars as well as annual NAACCR CTR prep webinars to CTRs where they work, ASCR removed the barrier to continued education and helped to ensure continued certification.

**RESULTS:** ASCR has received positive feedback since implementing the new system. Reporting facilities have stated there is an increase in staff efficiency due to reduced travel time and related expenses. CTRs appreciate the flexibility of being able to access the webinars at any time without restrictions. Further, the opportunity to view unlimited video playbacks and include multiple viewers are additional advantages.

**SUSTAINING SUCCESS:** Offering access to free monthly NAACCR webinars to individuals through their desktop is essential to ensuring quality data. The ASCR remains committed to continuing and expanding this opportunity. Future plans are to provide additional educational webinars and trainings through a collaboration with the Florida and South Carolina Central Registry's Fundamental Learning Collaborative for the Cancer Surveillance Community (FLccSC).

**SOLUTION:** ASCR considered the barriers surrounding attendance at host sites for the NAACCR webinars and approached ADPH's Video Communications and Distance Learning Division. ASCR discovered that through the LCMS system, ADPH already had a mechanism in place to host webinars, provide transcripts and register users with a username and

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