## 2019 NPCR INDIANA SUCCESS STORY

## Indiana Cancer Registry: Annette Guerrini-Nauth

Implementation of Lunch and Learn Webcast Series

## NATIONAL PROGRAM OF CANCER REGISTRIES SUCCESS STORY

**SUMMARY:** The Indiana State Cancer Registry (ISCR) Lunch and Learn Webcast Series was implemented to increase educational activity participation by cancer registrars in reporting facilities. Offering presentations through the webcast platform allows registrars to attend training sessions remotely, eliminating the time and expenses associated with traveling, and allows registrars to attend when it is convenient with their schedules, having the option to view the presentations as live streams or as video recordings.

**CHALLENGE:** The expenses associated with traveling, both the financial costs and the lost time away from work, have historically prohibited many cancer registrars from attending the traditional live-in-person full-day training workshops offered three times a year by ISCR. The number of registrars attending workshops in 2017 ranged from 5 to 14, which is very discouraging considering there are more than 100 reporting facilities in the state. With the significant number of updates implemented in 2018, ISCR anticipated an intensified need by registrars for timely and focused training sessions. In order to provide sessions covering all the new and updated materials essential for registrars, ISCR determined more frequent sessions would be necessary; however, simply offering more workshops would not be beneficial to registrars since the majority were unable to attend just one workshop a year. For the sessions to be beneficial, the main barrier for attending them would have to be removed.

**SOLUTION:** ISCR realized training sessions needed to be offered in a format that would allow registrars to attend remotely. Other divisions within the Indiana State Department of Health (ISDH) were already using a webcast platform to share information. ISCR's Education and Training Coordinator met with ISDH video center staff to examine how this platform operates and how it could be utilized for broadcasting cancer registry training presentations.

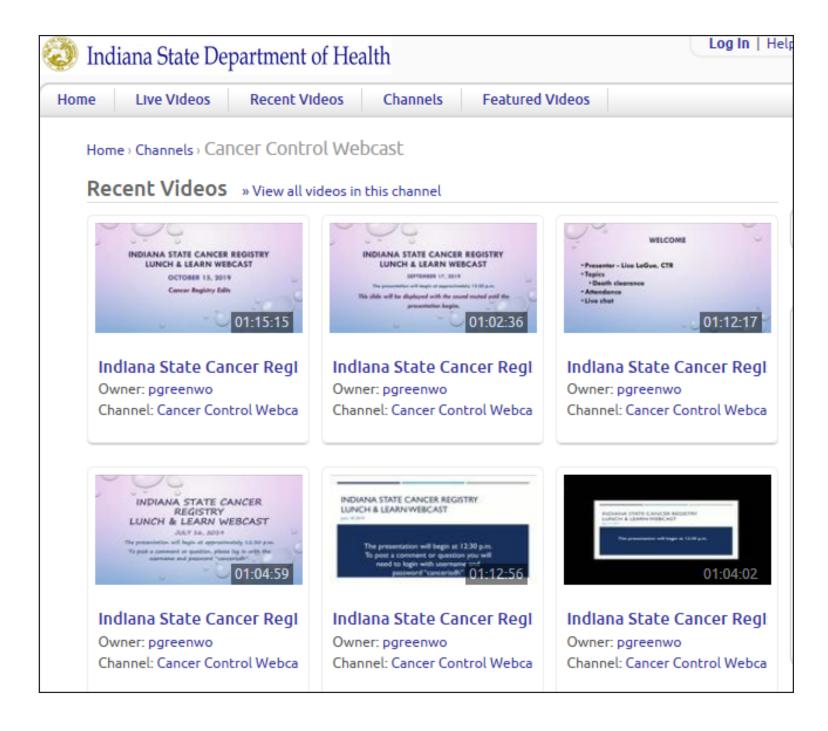
Unlike other broadcasting technologies, namely webinars, the webcast platform does not require participants to register and does not limit the number of participants. While other technologies offer more effective methods for audience participation, ISDH's webcast technology does include chat capabilities so participants can interact with the speaker during the live stream.

After reviewing the webcast technology, ISCR developed a plan to offer monthly one-hour presentations. Registrars were polled to determine the preferred day and time. Using the poll results, 12:30-1:30pm on the third Tuesday of each month was selected for the webcast live-stream. This set schedule was communicated to registrars by email with the announcement of a new "Lunch and Learn" webcast series.

**RESULTS:** With the implementation of the Lunch and Learn Webcast Series, fourteen presentations have been given to date. The topics vary each month, with an emphasis on the latest updates and resources available for each topic. General registry topics discussed include ICD-O-3, SSDIs, grade, AJCC and Summary Stage, STRs, v18 software updates, v18 edits, text fields, demographic data, first course therapy modalities, and coding diagnostic vs treatment procedures. Site-specific presentations have been given for breast, colon, prostate, and melanoma.

Because registration is not required, determining the number of registrars viewing each webinar is problematic. Registrars are asked to either document their attendance in the chat box or to send an email. From this, at least 100 registrars have viewed at least one webcast to date. The number viewing a webcast has ranged from 9 to 61, with the average number viewing being 25. There has been lots of positive feedback and we plan to continue the Lunch and Learn Webcasts.

Below is a snapshot of the website where the webcasts are stored.



**SUSTAINING SUCCESS:** The Lunch and Learn Webcast Series will continue as long as we have staffing. The connection with the facilities, and the educational component from the webcasts will continue to enhance the cancer registries in the state of Indiana.

## **CONTACT INFORMATION:**

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